



National College

(Autonomous)

College with Potential for Excellence

Nationally Re-accredited at 'A+' Grade by NAAC

A Unit of Dr.V. Krishnamurthy Educational Foundation



Tiruchy - Dindigul Road, Karumandapam, Tiruchirappalli - 620 001

Grievance Redressal Cell

Date: 26/08/2021

Venue: Principal's Chamber

Minutes of the Meeting

The Grievance Redressal Cell takes positive steps to solve the issues of the students. During the pandemic period handwash was provided at the college entrance and also masks provided by voluntary agencies. Awareness campaigns by NCC and NSS limited significantly the spread of virus. No major grievance was received from students regarding the sanitization of the campus. Subscription was renewed for Zoom meetings online so that 500 students can attend at a time Student Induction Programme, Seminars, Conferences etc. without any hitch.

The following items were discussed:

1. To ensure that no complaints are received about the timely issue of mark statements and transfer certificates.
2. All issues related to late payment of tuition fees and examination fees to be treated leniently without imposition of fines.
3. COVID vaccination camps to be arranged on campus for the benefit of students.
4. All notifications, including scholarship and government guidelines, should be published in the student WhatsApp groups.
5. Sick students need to be quarantined and class tutors ought to be vigilant. Hostel wardens to be vigilant as well.

The following members were present:

S. No	Name	Designation	Department	Signature
1	Dr. R. Sundararaman	Principal		
2	Dr.S. Thirumaran	Member	Associate Professor Department of Economics	
3	Dr. T.V. Sundar	Member	Associate Professor Department of Physics	 26/8/21





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Action Taken Report

The end-of-the-year meeting was held on 03/06/2022 in the Principal's Chamber.

The following actions were taken based on the recommendations given by the members of the cell.

1. Mark Statements were issued in time after corrections.
2. The time for the payment of fees was repeatedly extended for students.
3. Two COVID vaccination camps were arranged on campus with the help of Tiruchirappalli Corporation health officials. The public in the neighborhood too benefitted.
4. All government notifications were promptly published in student WhatsApp groups.
5. There were no complaints about scholarship disbursal.



Principal

PRINCIPAL
National College (Autonomous)
Tiruchirappalli-620 001.